

a communication device for communicating with a customer at a remote facility;

and

a processor programmed to:

receive from said customer a request to search, browse or access the database,

enable said customer to at least search, browse or access the database for information of interest,

communicate the information of interest to said customer,

direct said customer to one of said other computerized central communications facilities that has information relating to goods or services in competition with said first computerized central communications facility, and periodically update said database of information relating to goods or services.

Please add the following new claims:

--90. A first computerized central communications facility connected to a network of other computerized central communications facilities in which at least one other computerized central communications facility provides information relating to goods or services in competition with the first computerized central communications facility, the first computerized central communications facility comprising:

a database of information relating to goods or services;

a communication device for communicating with a customer at a computerized remote facility; and

a processor programmed to:

receive from said customer a request for information relating to goods or services,

enable said customer to at least search, browse or access the database
for information relating to goods or services, and

communicate the information relating to goods or services to said
customer;

wherein said customer at said computerized remote facility can communicate
with said first computerized central communications facility and with said at least one
other competing computerized central communications facility by using software
downloaded from the first computerized central communications facility or from at least
one other computerized central communications facility.--

REMARKS

Claim 89 has been amended to further define and more clearly recite one
embodiment of Applicant's invention. Support for claim 90 is found throughout the
instant specification, for example, at page 15, lines 17-24 and page 16, line 1, the
specification discloses:

Certain software at the central facility can be downloaded to the
remote location to provide proper control and support for the
customer. Such downloaded software can be stored temporarily
at the remote facility to be used only in the current session, or it
can be retained for future sessions. It can provide for the simple
updating of any needed communications or other remotely
located software at the remote facility and ensure that each
remote location will be compliant with future standards of
communication and protocol based upon changing needs and
industry standards.

Accordingly, Applicant respectfully submits that claim 90 finds adequate support
in the instant application.

It is respectfully submitted that claims are in condition for allowance and a notice
to this effect is earnestly solicited.